

PENGARUH KECERDASAN EMOSIONAL TERHADAP KINERJA KARYAWAN NINJA EXPRESS

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ABSTRAK

Dari hasil perhitungan uji validitas setiap item/butir angket sebanyak 16 soal setelah dikorelasikan ternyata valid sehingga penulis dapat meneruskan pengolahan data. Hal ini dilakukan penulis untuk mengecek hasil angket yang dikembalikan oleh responden apakah sesuai dan telah diisi sesuai dengan petunjuk. Untuk menguji reliabilitas tes dari hasil tersebut dapat menginterpretasikan besarnya koefisien instrumen penelitian, sehingga memenuhi syarat reliabel tes. Dari hasil perhitungan koefisien determinan antara variabel X (Kecerdasan Emosional) terhadap variabel Y (Kinerja Karyawan) dapat disimpulkan bahwa kontribusi variabel X terhadap Y kuat yaitu 47 %.

Berdasarkan kriteria pengujian hipotesis ternyata H_a diterima dan H_o ditolak dimana H_a adanya hubungan dan H_o tidak adanya hubungan dapat dinyatakan adanya korelasi Kecerdasan Emosional (X) terhadap Kinerja Karyawan (Y) pada Ninja Express.

Kata Kunci : Ketepatan waktu, Kecerdasan Emosional, Kinerja Karyawan,

THE EFFECT OF EMOTIONAL INTELLIGENCE ON EMPLOYEE PERFORMANCE NINJA EXPRESS

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ABSTRACT

From the results of the calculation of the validity test for each item/item of the questionnaire as many as 16 questions after being correlated it turns out to be valid so that the writer can continue data processing. This is done by the author to check the results of the questionnaire returned by the respondents whether they are appropriate and have been filled in according to the instructions. To test the reliability of the test from these results can interpret the magnitude of the coefficient of the research instrument, so that it meets the test reliability requirements. From the calculation of the determinant coefficient between variable X (Emotional Intelligence) to variable Y (Employee Performance) it can be concluded that the contribution of variable X to Y is strong, namely 47%.

Based on the hypothesis testing criteria, it turns out that H_a is accepted and H_o is rejected where H_a has a relationship and H_o does not have a relationship, it can be stated that there is a correlation of Emotional Intelligence (X) to Employee Performance (Y) at Ninja Express.

Keywords: Emotional Intelligence, Employee Performance