

ABSTRAK

Nazara, Sanaria. Pengaruh Standar Operasional prosedur terhadap kinerja pegawai dalam teknis persiapan operasional ketertiban umum dan ketentraman masyarakat Kab. Nias Utara. Skripsi. Pembimbing Perlindungan Hulu.

Pada rumusan masalah dijelaskan bahwa yang akan dibahas dalam penelitian ini yaitu:

1. Apakah terdapat pengaruh SOP terhadap kinerja pegawai pada teknis persiapan operasional ketertiban umum dan ketentraman masyarakat ?
2. Seberapa besar pengaruh SOP terhadap kinerja pegawai pada teknis persiapan operasional ketertiban umum dan ketentraman masyarakat ?

Tujuan penelitian yakni untuk mengetahui untuk mengetahui sebagaimana rumusan masalah yang ada diatas, untuk mewujudkan tujuan tersebut dilakukan teknik pengumpulan data dengan cara penyebaran angket, pengamatan dan dokumentasi. Skripsi ini menggunakan jenis penelitian kuantitatif yang didasari dengan angket dalam mengolah data. Hasil dari penelitian ini yakni a) Dari hasil uji validitas didapatkan bahwa setiap item butir soal yang digunakan pada angket dinyatakan valid. Dimana nilai yang didapatkan dari hasil analisa data nilai r hitung > dari nilai r tabel.

b) Hasil uji realibilitas mendapatkan nilai croanbachalpha masing-masing variabel nilai croanbach alpha nya > 0,60. dapat disimpulkan bahwa alat ukur yang digunakan adalah alat ukur yang handal.

c) Hasil uji regresi linear sederhana didapatn tingkat signifkasinya adalah, $0,000 < 0,05$. Yang menandakan bahwa standar operasional prosedur dapat berpengaruh Terhadap Kinerja Pegawai Pada Teknis Persiapan Operasional Ketertiban Umum Dan Ketetraman Masyarakat Pada Satuan Polisi Pamong Praja Kabupaten Nias Utara Dari hasil peritungan uji T diperoleh bahwa t hitung > t tabel atau $7,515 > 1,697$ maka dapat disimpulkan bahwa hipotesis yang diterima adalah H_a dimana ada pengaruh standar operasional prosedur Terhadap Kinerja Pegawai Pada Teknis Persiapan Operasional Ketertiban Umum Dan Ketetraman Masyarakat Pada Satuan Polisi Pamong Praja Kabupaten Nias Utara

d) Standar opsasional prosedur turut mendukung atau berpengaruh terhadap Kinerja Pegawai Pada Teknis Persiapan Operasional Ketertiban Umum Dan Ketetraman Masyarakat Pada Satuan Polisi Pamong Praja Kabupaten Nias Utara dengan pengaruh sebesar 71,1% sedangkan sisanya 28,9% lainnya dipengaruhi oleh faktor lain yang tidak turut diteliti pada penelitian ini.

e) nilai dari hasil uji korelasi antar variabel standar operasional prosedur terhadap kinerja pegawai sebesar 0,743 yang berada pada tingkat hubungan yang kuat.

Kata kunci: Standar operasional prosedur, kinerja pegawai.

ABSTRACT

Nazara, Sanaria. The influence of Standard Operational Procedures on employee performance in technical operational preparation for public order and public peace in the District. North Nias. Thesis. Upstream Protection Advisor.

In the problem formulation, it is explained that what will be discussed in this research are:

1. Is there an influence of SOPs on employee performance in terms of technical preparation, general operations and public peace?
2. How big is the influence of SOPs on employee performance in terms of technical preparation for general operations and public peace?

The aim of the research is to find out how to understand the formulation of the problem above. To realize this goal, data collection techniques are carried out by means of distributing questionnaires, observation and documentation. This thesis uses a type of quantitative research based on questionnaires in processing data, so that the data obtained is more accurate. The results of this research are a) From the results of the validity test, it was found that each question item used in the questionnaire was declared valid. Where the value obtained from the results of data analysis is the calculated r value $>$ the r_t table value.

b) The results of the reliability test show that the Croanbachalpha value for each variable has a Croanbach alpha value > 0.60 . So it can be concluded that the measuring instrument used is a reliable measuring instrument.

c) The results of the simple linear regression test showed that the significance level was $0.000 < 0.05$. Which indicates that standard operational procedures can influence Employee Performance in Technical Operational Preparation for Public Order and Community Peace in the Civil Service Police Unit of North Nias Regency. From the results of the T test calculations it was found that $t \text{ count} > t \text{ table}$ or $7.515 > 1.697$, it can be concluded that the hypothesis is accepted is H_a where there is an influence of standard operational procedures on Employee Performance in Technical Operational Preparation for Public Order and Community Peace in the Civil Service Police Unit of North Nias Regency

d) Standard operating procedures support or influence Employee Performance in Technical Operational Preparation for Public Order and Community Peace in the North Nias Regency Civil Service Police Unit with an influence of 71.1% while the remaining 28.9% is influenced by other factors that are not involved. examined in this research.

e) The value obtained from the results of the correlation test between standard operational procedure variables and employee performance is 0.743, which is at a strong relationship level.

Keywords: Standard operational procedures, employee performance.